

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2013-14 Discounted 60%

	Nov-13 (1)	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Summary		
													Actual/ Projected Total To Date (3)	Original Projection (4)	Variance
Customer Count	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Average		
Actual / Projected No. of Customers															
LIHEAP	332	2,521	3,082	3,563	3,761	4,513	5,419	4,929	5,209	5,209	5,209	5,209	4,080	5,259	1179
Non-LIHEAP	248	265	249	246	237	259	298	332	226	226	226	226	253	226	-27
Total	(a) 580	2,786	3,331	3,809	3,998	4,772	5,717	5,261	5,435	5,435	5,435	5,435	4,333	5,485	1,152
RLIAP Recoveries															
Actual / Projected															
Therm Sales	10,771,404	19,804,698	26,563,296	25,686,404	23,982,485	21,796,414	12,430,231	4,996,582	5,261,414	4,908,241	5,299,526	6,681,398	168,182,093	160,018,819	(8,163,274)
RLIAP Rate Per Therm	\$ 0.0074	\$ 0.0074	\$ 0.0075	\$ 0.0077	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ 0.0075	\$ (53,610)
Total	\$ 79,889	\$ 146,821	\$ 198,944	\$ 196,714	\$ 178,723	\$ 163,223	\$ 93,191	\$ 37,683	\$ 39,461	\$ 36,812	\$ 39,746	\$ 50,110	\$ 1,261,317	\$ 1,207,707	\$ (53,610)
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (323,989)												(323,989)	(280,969)	43,020
Other (incl. Reporting Costs)	(d) (958)	(1,165)	(1,338)	(1,389)	(1,523)	(1,418)	(1,323)	(1,130)	(1,064)	(969)	(846)	(793)	(13,916)	(9,336)	4,580
Discounts LIHEAP	5,878	83,352	120,578	151,165	177,570	187,343	156,223	76,037	71,675	70,105	70,305	78,190	1,248,421	1,428,043	179,622
Discounts Non-LIHEAP	4,391	8,762	9,742	10,437	11,190	10,752	8,591	5,122	3,110	3,042	3,050	3,392	81,579	61,369	(20,210)
Total Costs	(e) \$ (314,677)	\$ 90,949	\$ 128,982	\$ 160,213	\$ 187,237	\$ 196,676	\$ 163,491	\$ 80,029	\$ 73,721	\$ 72,177	\$ 72,509	\$ 80,790	\$ 992,096	\$ 1,207,707	\$ 215,611
Avg Monthly Residential Customer Bill	\$ 82.20	\$ 116.28	\$ 173.53	\$ 200.46	\$ 222.65	\$ 188.18	\$ 76.88	\$ 39.65	\$ 37.66	\$ 35.75	\$ 35.98	\$ 46.20	\$ 1,255.41	\$ 1,064.78	\$ (190.63)
Avg Monthly Residential Low Income Customer Bill	\$ 63.31	\$ 92.67	\$ 144.61	\$ 169.86	\$ 192.17	\$ 160.88	\$ 55.24	\$ 25.10	\$ 23.90	\$ 22.29	\$ 22.48	\$ 31.19	\$ 1,003.68	\$ 790.74	\$ (212.94)
Avg Monthly RLIAP Customer Discount	\$ 18.89	\$ 23.61	\$ 28.93	\$ 30.61	\$ 30.48	\$ 27.29	\$ 21.64	\$ 14.55	\$ 13.76	\$ 13.46	\$ 13.50	\$ 15.01	\$ 251.73	\$ 274.04	\$ 22.31
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	23%	20%	17%	15%	14%	15%	28%	37%	37%	38%	38%	32%	20%	26%	
Gross Monthly Revenues (2)	\$ 18,225,840	\$ 20,408,675	\$ 30,567,297	\$ 23,541,084	\$ 25,509,395	\$ 12,455,228	\$ 6,842,826	\$ 3,477,818	\$ 4,453,207	\$ 3,964,150	\$ 3,795,599	\$ 7,333,058	\$ 160,574,176	\$ 117,415,931	\$ (43,158,245)
Total Costs as a percent of Gross Monthly Revenues	-1.73%	0.45%	0.42%	0.68%	0.73%	1.58%	2.39%	2.30%	1.66%	1.82%	1.91%	1.10%	0.62%	1.03%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Page 11, Utility Operating Income in the Annual Report (Form F-16G), line 2
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(4) See RLIAP Projection on Bates Page 183 of the 2013-14 Cost of Gas Filing, DG 13-251, filed on September 3, 2013.

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.
(b) Actual administrative costs consists of bill inserts and advertising.
(c) The Prior Year 2012-13 Account 175.39 under/(over) ending balance.
(d) Account 1169-1756 monthly Interest on under/(over) balance.
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.